

Bel Air:
1301 E. Churchville Road
Bel Air, MD 21014
(410) 893-8222



White Marsh:
8313 Belair Road
Nottingham, MD 21236
(410) 291-POOL

2026 Bi-Weekly Service Agreement

This contract for service is made effective as of _____(date) between _____
(print name) and Clearwater Pool and Spa. The customer can be reached at _____ (phone) &
_____(email) for reports and invoices. Service will be completed at
_____(address).

Clearwater Pool and Spa agrees to provide the customer with the following:

- Pool Opening that includes:
 - Removing the pool cover and winterizing plugs
 - Reconnecting the pool filter and pump, including existing heaters and water fixtures
 - Reinstalling railings, ladders, etc. that was stored for the winter
 - Blow the deck off to remove leaves and debris
 - An initial shock & algaecide treatment of the pool water
 - **Customer is required to have all heavy debris and water off the cover at the time of the scheduled opening appointment with the water level up to the top of the skimmers*
 - ***Service Agreement must be completed and received with a submission of payment prior to the first cleaning*
 - ****Additional cleanings can be added at \$140.00 per visit if the pool is in poor condition when opened.*

- Pool Closing that includes:
 - Winterizing all the lines
 - Railings, ladders, etc. removed
 - Final shock & algaecide application
 - Filter disassembled, cleaned, and drained. The cost of the contract includes a one pump system. *Floor cleaning systems and each additional pump are billed at an additional \$50 per unit*
 - Pump and motor disassembled and drained
 - Cover installed
 - Antifreeze (and any expansion preventatives provided by the customer) added to skimmers
 - **Cover and winterizing items must be in an accessible location & the pool's water level must be drained (if applicable) 6-8" below the skimmer. There is a \$75.00 charge if Clearwater has to drain the water*
 - ***Clearwater is not responsible for providing any winterizing products (cover, plugs, etc.) other than chemicals. Clearwater will charge for any winterizing items that are needed if the customer does not provide them*
 - ****Clearwater is not responsible for removing leaves or debris at time of closing. Additional cleanings can be added at \$140.00 per visit.*

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- 10 Service visits (1 every other week) that include:
 - First cleaning will be performed within a week of the pool being opened
 - Skimming the pool surface
 - Vacuuming the pool floor
 - Brush the walls and floor
 - Cleaning the pool filter once a month and strainer basket when necessary
 - Empty skimmer & pump baskets
 - Check filtration and pump system for any leaks and advise customer of any needed repairs or part replacement
 - Test water chemistry and balance pool water
 - Text or email a report of each service to the provided contact information above
 - **Salt cell cleanings, or a return visit to clean the filter after an algae, clarifier, phosphate, or metal treatment will be an additional \$25.00 charge*
 - ***If the customer's equipment cannot clean the pool efficiently and a portable pump/filter system is required, there will be a \$75.00 charge per use added to the service bill*
 - ****Any cleaning that takes longer than 1 hour will be billed an additional \$100.00/hour*
 - *****Homeowner must maintain pool water chemistry and cleaning in between visits*

Service Plan Chemical Pricing

*Chemical prices subject to change at any time

Chemical	Price	Chemical	Price
Cal Hypo	\$8.59/lb	3" Chlorine Tablets - 10 lbs	\$94.04
Sodium Dichlor	\$8.21/lb	3" Chlorine Tablets - 25 lbs	\$155.79
Alkalinity Increaser	\$2.58/lb	Algaecide 60	\$37.99/qt
pH Increaser	\$3.23/lb	JB's Remedy	\$30.39/2 lb Container
Muriatic Acid	\$12.34/gallon	Phosphate Remover Plus	\$33.24/qt
Stabilizer	\$5.66/lb	Super Clarifier	\$22.79/qt
Calcium Hardness	\$2.47/lb	Stain & Scale	\$28.49/qt
D.E.	\$28.49/24 lb Box	Metal Out	\$30.39/qt
Salt	\$13.30/40 lb Bag		

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Payment Options:

Pre-pay: \$2,375.00

Payment Plan: \$2,425.00, divided into four consecutive monthly installments of \$606.25

Chemicals, parts, and additional charges are **not included** and will be billed monthly to the credit card on file.

Service Plan Terms & Conditions

- Service plan cleanings will not begin until Clearwater Pool & Spa has received a signed contract and the initial payment.
 - Chemicals are not included in the service plan price and are billed at bulk per-pound pricing.
 - Customers using chlorine tablets are required to purchase either a 10 lb or 25 lb container when Clearwater determines supply is low.
 - All chemicals purchased in store receive a 5% discount.
 - Clearwater is authorized to:
 - Add chemicals as needed.
 - Perform minor repairs and replace parts costing up to \$50.00 (e.g., O-rings, gaskets, skimmer baskets, and similar small components).
 - Repairs or parts exceeding \$50.00 require homeowner approval via written estimate.
 - Approved work must be paid for prior to completion. If requested, the credit card on file may be charged.
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Payment & Collections Policy

- If a monthly charge (chemicals, parts, etc.) is declined, Clearwater will reattempt payment within five (5) days using the card on file.
 - If payment is not successfully processed, service will be suspended immediately and will resume once the account is brought current.
 - Balances unpaid after 30 days will incur a 1.5% finance charge every 30 days until paid.
 - Invoices that accrue three (3) or more finance charges will be referred to small claims court or a collection agency. No further services will be performed until the balance is resolved.
 - If collection or legal action is required, the customer is responsible for all associated collection and legal fees.
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Cancellations & Account Status

- Unused visits are non-refundable.
- If the customer terminates the contract prior to pool closing, the customer is responsible for:
 - All visits performed
 - All parts and chemicals used
 - A \$75.00 cancellation fee.
- Clearwater Pool & Spa will not close a pool with an outstanding balance. The account must be paid in full, including chemicals, repairs, and any additional services performed during the season.

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Additional Cleanings Added: _____

Total Cost of Additional Cleanings: \$ _____

Deductions: \$ _____

Contract Total: \$ _____

I have read, understand, and agree to the terms listed above:

Signature: _____ Date: _____

Sign One Payment Option:

I will be paying via pre-pay option:

Signature: _____ Date: _____

I will be paying via payment plan option:

Signature: _____ Date: _____