

Clearwater Pool and Spa

1301 Churchville Road
Bel Air, MD 21014
(410) 893-8222

8313 Belair Road
Nottingham, MD 21236
(410) 291-POOL



2025-2026 Complete Care Winter Service Contract

Service Customer Information:

Name: _____ Phone: _____

Address: _____ Email: _____

Clearwater agrees to provide the customer with the following:

- Eight total services visits that include:
 - Remove water and debris from cover
 - Re-winterize skimmers as needed
 - Drain excess water below skimmer
 - Test & balance water chemistry (billed at listed rates)
 - Re-secure cover and inspect overall cover security
 - Service report that is texted or emailed after each visit
 - 5% discount on any in-store chemical purchase
 - ***(Additional visits are billed at \$120 per visit)***

Chemical	Price
Liquid Shock	\$7.59/gallon
Alkalinity Increaser	\$1.90/lb
pH Increaser	\$3.60/lb
Muriatic Acid	\$9.49/gallon
Stabilizer	\$3.80/lb
Calcium Hardness	\$2.40/lb
Algaecide	\$28349/qt

***Chemical prices are subject to change at any time*

Stipulations

- Your service plan will not start until Clearwater Pool and Spa has a valid credit card on file
- Chemicals are NOT included in the service plan and are billed at bulk per pound pricing listed above
- Chemicals, parts, and charges acquired will be charged on a monthly basis to a credit card on file
- All chemicals are discounted 5% for in store purchases
- Clearwater is authorized to add chemicals as needed, perform minor repairs and to replace parts that cost up to \$50 (for example: O-rings, gaskets, skimmer baskets and other simple parts)
- If the initial payment does not go through for your payment plan or monthly charge for chemicals, parts, etc., Clearwater will attempt to collect payment again in 2 days on the same card
- Should credit card payments not go through, service will stop immediately and will resume once Clearwater receives payment
- Balances unpaid over 30 days will receive a 1.5% finance charge every 30 days it is not paid
- After an invoice is marked with 3 or more finance charges, it will be sent to a collection agency. No further services will be performed until the balance is resolved.
- Any repairs or parts needed over \$50 will need the approval from the homeowner as a separate written estimate. Once the estimate is approved, the required payment must be made before the service is done. If requested, we can charge the credit card on file.
- Visits not used are nonrefundable
- Should the customer terminate the contract and end service prior to us closing the pool, the customer will be responsible for visits, parts, and chemicals that were used as well as a \$75 cancellation fee
- Should a balance remain and the customer refuses to pay for services, chemicals, parts, and fees, the customer will be responsible for any collection or legal fees that Clearwater Pool and Spa acquires attempting to collect payment
- Clearwater Pool and Spa will not open a customer's pool with an account that is not paid in full, including chemicals and any additional work or repairs made over the season

Payment Due Dates

The total amount due for the service plan is **\$900.00**. A full payment may be made at any time prior to your first scheduled visit, or a payment plan of 3 equal payments may be requested with the payments due as follows which includes a \$50 billing fee and totals out to \$950.00:

Due Date	Charge Amount
Prior to 1st visit	\$316.67
1 Month following 1st payment	\$316.67
1 Month following 2nd payment	\$316.67

Your pool will NOT receive its final visit until your account has been paid in full including chemicals and any additional repairs made during the winter season.

I will be paying via the pre-pay option: _____ Date: _____

I will be paying via the payment plan option: _____ Date: _____