

Bel Air:
1301 E. Churchville Road
Bel Air, MD 21014
(410) 893-8222



White Marsh:
8313 Belair Road
Nottingham, MD 21236
(410) 291-POOL

2024 Spa Bi-Weekly Service Agreement

This contract for service is made effective as of _____(date) between _____
(print name) and Clearwater Pool and Spa. The customer can be reached at _____ (phone) &
_____(email) for reports and invoices. Service will be completed at
_____(address).

Clearwater Pool and Spa agrees to provide the customer with the following:

- 6 Service visits (1 every month) that include:
 - Skimming the spa surface
 - Removing any sitting debris in the spa
 - Cleaning the spa filter
 - Cleaning the walls of any scum loans or stains
 - Testing the water
 - Adding necessary balancing chemicals (not included in price)
 - Ensuring the spa is working properly and up to date
 - Emptying any skimmer baskets

- 1 Drain and Clean Service:
 - Adding spa purge to clean out all lines and jets
 - Fully draining the spa
 - Scrubbing any stains or marks in the spa
 - Spraying down the inside of the shell
 - Cleaning the filter
 - Cleaning the outer shell wall
 - Making sure all equipment is running properly

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Service Plan Chemical Pricing

*Chemical prices are subject to change at any time

| <i>Chemical</i> | <i>Price</i> | <i>Chemical</i> | <i>Price</i> |
|---------------------------------------|---------------------|---------------------------------------|---------------------|
| 1" Bromine Tablet - 1.5 lbs | \$29.44 | Spa Shock - 2.0 lbs | \$22.79 |
| Alkalinity Increaser - 1.0 lbs | \$10.44 | Spa Defoamer - 1.0 pt | \$13.29 |
| pH Up - 1.0 lbs | \$16.14 | Spa Natural Clear - 1.0 pt | \$21.84 |
| pH Down - 1.5 lbs | \$16.14 | Spa Stain & Scale - 1.0 pt | \$18.04 |
| Hardness Increaser - 1.0 lbs | \$8.54 | Spa Zyme - 1.0 pt | \$13.29 |

Payment Options:

Total amount for this service plan is \$1,050.00

- Pre-pay Option
 - The Pre-pay option is the full amount of \$1,050.00 due prior to Clearwater Pool and Spa performing the first service
 - Chemicals, parts, and charges acquired will be charged on a monthly basis to a credit card on file
- Payment Plan
 - The payment plan costs \$1,110.00 and is set up into four monthly installments. Each installment for the service plan is \$275.00
 - Chemicals, parts, and charges acquired will be charged on a monthly basis to a credit card on file
- Stipulations
 - Your service plan will not start until Clearwater Pool and Spa has a valid credit card on file
 - Chemicals are NOT included in the service plan and are billed at the per bottle pricing listed above. Chemicals charged for will be left at the home, please ensure chemicals are in an easily accessible area when the techs come to perform their service.
 - All chemicals are discounted 5% for in store purchases
 - Clearwater is authorized to add chemicals as needed, perform minor repairs and to replace parts that cost up to \$50 (for example: O-rings, gaskets, skimmer baskets and other simple parts)
 - If the initial payment does not go through for your monthly charge for chemicals, parts, etc., Clearwater will attempt to collect payment again within 5 days on the same card
 - Should credit card payments not go through, service will stop immediately and will resume once Clearwater receives payment
 - Balances unpaid over 30 days will receive a 1.5% finance charge every 30 days it is not paid
 - After an invoice is marked with 3 or more finance charges, it will be sent to a collection agency. No further services will be performed until the balance is resolved.

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- Any repairs or parts needed over \$50 will need the approval from the homeowner as a separate written estimate. Once the estimate is approved, the required payment must be made before the service is done. If requested, we can charge the credit card on file.
- Visits not used are nonrefundable
- Should the customer terminate the contract and end service prior to us closing the pool, the customer will be responsible for visits, parts, and chemicals that were used as well as a \$75 cancellation fee
- Should a balance remain and the customer refuses to pay for services, chemicals, parts, and fees, the customer will be responsible for any collection or legal fees that Clearwater Pool and Spa acquires attempting to collect payment
- Clearwater Pool and Spa will not close a customer's pool with an account that is not paid in full, including chemicals and any additional work or repairs made over the season

Additional Cleanings Added: _____

Total Cost of Additional Cleanings: \$ _____

Deductions: \$ _____

Contract Total: \$ _____

I have read, understand, and agree to the terms listed above:

Signature: _____ Date: _____

Sign One Payment Option:

I will be paying via pre-pay option:

Signature: _____ Date: _____

I will be paying via payment plan option:

Signature: _____ Date: _____